

**QUALITY POLICY**

**CENTRO INTERNACIONAL DE ESTUDIOS EN GENÉTICA HUMANA, S.L.** (hereinafter, **CIDEGEN**), an outstanding company in the field of molecular diagnostics in the fields of Hemato-oncology, receiving samples and managing analyses for conducting molecular studies and genetic support for clinical diagnosis by immunohistochemical techniques, in situ hybridization and molecular biology, it focuses the Quality Management System as a way to organize its business life, based on both its orientation towards clients and their goods and services, and based on the **continuous improvement** of the efficiency of the Management, the Provision of Service and the Satisfaction of our stakeholders.

For this reason, the management of **CIDEGEN** states that the Management System is based on objectives and in itself a strategic and priority Objective for the company, based on:

- Quality is a main aspect in the desire to keep us in a competitive position within the market; and it is achieved by planning, executing, revising and improving the Management System, to prevent possible errors, and orienting our activity to the **satisfaction of all our stakeholders** through their personalization and direct treatment.
- All our personal team are highly qualified in the field of molecular diagnostics, and each action is supervised by Management to ensure proper execution.
- It is the responsibility of the whole organization to meet the needs and requirements of the clients, complying with the **legal and regulatory requirements** related to the service.
- The success of our organization requires the participation and collaboration of **all**, so it is considered essential the **motivation, training and communication** within the company.
- The **assessment of the risks** associated with our activity is the central task of our Quality Management System and it is the objective of the organization to carry out a correct valuation of the same, elaborating plans of action to fight against them, contributing all this to our **commitment and support with the strategic direction**.
- All relevant information shall be provided to all interested parties. We will also encourage **awareness** of our employees, as well as **communication** with both our workers and the subcontractors to participate in our policy and our quality obligations.
- Quality directs us to pay the most attention to the technological evolution being up-to-date on the reception and issuance of documentation by means of computer channels and updating of good practices and scientific databases.
- The objective of this Policy is to consolidate this reality by **continually improving** the outcome of the work, service and attention to the requirements of our stakeholders.

The Quality Policy communicates to all the people who work for the organization or on behalf of it, and is available to the public and our stakeholders.

La Dirección, March 8, 2019

